# **Ubico Report February 2021**





# **Executive Summary**

- A Tough 6 months
- Coronavirus coincided with the new service launch.
- Depots re-organised with one way systems, perspex screens.
- All those who could work from home did so.
- Front line crews in "Bubbles" to minimise risk of infection.
- HSE guidelines followed at all times.
- New Supervisory staff recruited and doing very well
- New Managing Director



# **Deliver Quality Missed Collections**



A new service takes time to bed in, this took longer this year due to the issues raised by the Coronavirus Pandemic but targets are now being met.



#### **Deliver Quality** Collection Accuracy

Total Collections: 2,096,858

Total Missed Collections: 5,090

**Collection Accuracy: 99.75%** 

**Target: 99.96%** 

Oct at 99.94%



# **Recycling Weights**

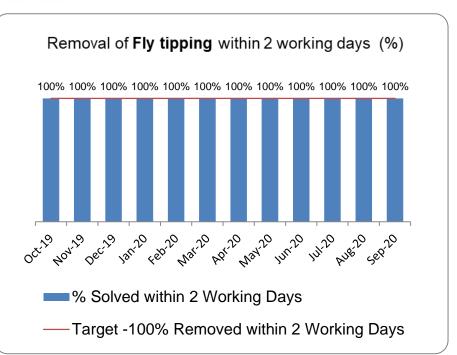


An average increase in collected Recycling of 22% compared to previous Year. Residual Waste has increased by 5%



# Deliver Quality Fly tipping





• There has been an average increase in Fly tipping of 292% compared to the same period in 2019.

